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Clement  
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October 25, 2022

**Clement Manor Senior Living awarded Assisted Living Community Accreditation  
from The Joint Commission**

Greenfield, WI – Clement Manor, Inc. has earned The Joint Commission’s Gold Seal of Approval® for Assisted Living Community Accreditation by demonstrating continuous compliance with its performance standards. The Gold Seal is a symbol of quality that reflects a health care organization’s commitment to providing safe and quality patient care. Clement Manor is one of the first facilities in the State of Wisconsin to receive this accreditation.

Clement Manor underwent a rigorous, unannounced onsite review on June 21, 2022. During the visit, a team of Joint Commission reviewers evaluated compliance with assisted living standards spanning several areas including emergency management, environment of care, infection prevention and control, leadership, medication management, rights and responsibilities of the individual, activities, and materials management.

The Joint Commission’s standards span across several areas including Performance Improvement, Environment of Care, Emergency Management, Infection Prevention and Control, Leadership, Life Safety, Medication Management, and Provision of Care, Treatment, and Services.

“As a private accreditor, The Joint Commission surveys health care organizations to protect the public by identifying deficiencies in care and working with those organizations to correct them as quickly and sustainably as possible,” says Mark Pelletier, RN, MS, chief operating officer, Accreditation and Certification Operations, and chief nursing executive, The Joint Commission. “We commend Clement Manor for its continuous quality improvement efforts in patient safety and quality of care.”

“Receiving the Joint Commission’s Gold Seal of Approval for Assisted Living Community Accreditation is one of the highest quality standards a community can achieve. As one of the first facilities in Wisconsin to receive this award, we are extremely proud of this accomplishment for Clement Manor. We continue to encompass performance improvement concepts that ensures we are focusing on safety, continuously improving our quality, standardizing our processes for care. I am very proud of our team for their commitment and hard work to becoming the best in class!” said Dennis Ferger, CEO of Clement Manor.

Clement Manor has been preparing for this accreditation for over a year. We have adopted new best practices with an emphasis on safety, educated residents and employees with the knowledge and tools they need to be successful, reviewed and created policies and procedures that will foster quality care, and standardized our practices across the community to ensure continuity of care.

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***For the media, if you would like a personal interview with the Administrator of Resident Services, and leader of this project, Tom Schulz, or our CEO, Dennis Ferger, please contact Natalie at 414-202-5184 (cell) to arrange a time.***

For more information about the Joint Commission, please visit [The Joint Commission website](#).

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*Clement Manor is a faith-based continuing care retirement community located in Greenfield, WI. Our mission is to promote healthy aging of individuals on our campus and in the community, through the values of respect, collaboration, and quality service.*

*Our continuum of care includes Independent and Assisted Living Apartments, Enhanced Assisted Living and Memory Care in Clare Suites, Transitional Care and Skilled Nursing in our Health Center, and the Center for Enrichment lifelong learning classes.*